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**COMMERCE
FACTORY**

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Name.....

Reg. No.....

FIFTH SEMESTER B.Com. DEGREE EXAMINATION, NOVEMBER 2013

(CCSS)

Commerce

BC 5B 08/BB VB 08—BUSINESS RESEARCH METHODS

Time : Three Hours

Maximum Weightage: 30

Part A

This Part consists of three bunches of questions of equal weightage.

*Each bunch has **four** questions.*

*Answer all **twelve** questions.*

A. Fill in the blanks :

- 1 ——— Research is a study of past records and other information with a view to discover the trends in the past.
- 2 A ——— is a logical and systematic plan prepared for directing a research study.
- 3 ——— is a two way systematic conversation between the investigator and an informant for obtaining information to a specific study.
- 4 Under ——— random sampling method population is divided in to homogeneous groups and samples are drawn from each group.

B. Choose the correct answer from brackets :

- 5 One of the sources of secondary data :

- | | |
|-----------------|--------------------|
| (a) Interview. | (b) Census report. |
| (c) Simulation. | (d) Mail survey. |

- 6 Which one of the following is not a measure of central tendencies ?

- | | |
|-------------|------------|
| (a) Mean. | (b) Mode. |
| (c) Median. | (d) Range. |

- 7 The first Step in data processing is :

- | | |
|-----------------|--------------------|
| (a) Tabulation. | (b) Editing. |
| (c) Coding. | (d) Transcription. |

Turn over

8 Which chart consists of either vertical or horizontal bars to represent variables ?

- (a) Pictograms. (b) Ogive.
(c) Bar chart. (d) Pie chart.

C. Answer in one word :

- 9 Measurement of an object a person in the order of ranks from the least to most on a continuum is called :
10 The type of observation wherein the observer is a part of the phenomenon or group which is observed is called :
11 Failure to obtain responses from some sample respondents is called :
12 The list of population elements from which the sample is drawn is called :

($12 \times \frac{1}{4} = 3$ weightage)

Part B

Answer all **nine** questions in one or two sentences each.
Each question carries a weightage 1.

- 13 What do you mean by research problem ?
14 What is meant by action research ?
15 Define "Validity".
16 What is meant by Tabulation ?
17 What is a focused Interview ?
18 Define the term "Deduction".
19 Define Experimental Research.
20 What is a statistical hypothesis ?
21 What do you mean by mail survey ?

($9 \times 1 = 9$ weightage)

Part C

Answer any **five** questions in not more than one page each.
Each question carries a weightage of 2.

- 22 What are the qualities of a good research ?
23 State and explain the significance of business research.
24 Explain the utility and limitations of Scaling Techniques in research.
25 Distinguish between Exploratory and Descriptive research.

- 26 Differentiate simple random sampling from restricted random sampling.
- 27 What is a questionnaire ? What precautions are to be taken while designing a questionnaire ?
- 28 Explain briefly the different stages involved in data processing.

(5 × 2 = 10 weightage)

Part D

Answer any two questions.

Each question carries a weightage of 4.

- 29 What is a research design ? Explain the steps in preparing a research design.
- 30 Explain the utility of statistical analysis in research. What are the limitations of statistical tools in interpreting the data ?
- 31 Define a Research report. Explain its purpose and contents.

(2 × 4 = 8 weightage)