

D 30445

(Pages : 2)

Name.....

Reg. No.....

**FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION  
NOVEMBER 2022**

B.B.A.

BBA 5B 09—OPERATIONS MANAGERMENTS

(2019 Admission onwards)

Time : Two Hours and a Half

Maximum : 80 Ma

**Part A***Answer all questions*

1. What do you mean by Dispatching ?
- ✓2. Define Product Layout ?
- ✓3. What is ABC analysis ?
- ✓4. Write a note on B2C ?
5. What is Production Logistics ?
- ✓6. What is Safety stock ?
7. What is CPM ?
8. What is Gantt chart ?
- ✓9. Write a short note on Taylorsim ?
10. What is Stock turnover ratio ?
11. What is Six Sigma ?
12. What do you mean by Payback period ?
- ✓13. What you meant by Time study ?
14. Give a brief note on the TQM ?
15. What is a Store ledger ?

**Part B**

*Answer all questions.*

16. What are the Objectives of Material requirements planning ?
17. Explain Stages of Production ?
18. What are the Principles of plant layout ?
19. Discuss the benefits of TQM ?
20. What are the merits and demerits of MRP system ?
21. What are the pros and cons of MRP system ?
22. What are the components of lead time ?
23. Write a note on functions of operation manager ?

(8 × 5 = 40, Maximum ceiling 35)

**Part C**

*Answer any two questions.*

24. What are plant capacity and its determinants ?
25. What are the inventory classification models ?
26. What are production control and its determinants ?
27. What are the various work measurement techniques ?

(2 × 10 = 20)